

## WP 2

**Workpackage type:** Development

**Workpackage title:** Formulation of internal and external QA standards and procedures for TNE providers

**Description of workpackage:**

The lead partner for this WP is EFMD, who will take care of its implementation and report production.

A work group with the inclusion of EU partners will be established in each PC to conduct fact-finding and develop a TNE QA framework for both HEIs and QA agencies. Investigations will be carried out into the current practices and procedures underpinning the assessment of QA standards in home and host countries. These will result in a number of case studies, one from each EU, Armenian and Georgian partner institution. A standard research methodology will be designed which will allow comparative analysis of standards and procedures currently in place in each partner and the key findings of the case studies will be produced. The methods for investigation will be a mix of desk research, interviews, observation and review of processes and procedures. The synopsis will draw out identified areas of good practice as well as issues and areas for further research.

The next stage will be to create a model QA Standards and Procedures Handbooks for HEIs and EQA bodies. This model will draw on the best practice identified and will be adaptable to different contexts and regulatory frameworks applying in different partner countries and institutions. The Handbooks will describe a workflow and approval-process which could be tailored to meet the needs of institutions working in different contexts and environments. Whilst the contexts will differ, the workflows and processes described in the Handbooks will draw on best practice and will be supported by examples from case studies. The Handbooks will thus be of practical use and be transferable.

The Handbooks will focus on: standards, indicators, QA mechanisms, procedures for the external and internal QA of TNE at both an institutional and academic programme level.

To facilitate the developments two workshops are envisioned: for EQA bodies at ANQA and for HEIs at CU.